

Jina Park

New York-based UX designer with a background in Psychology. Ambitious, reliable, and hard-working team player with extensive experience in servicing clients. Highly skilled at compromising solutions to customer's needs.

PRODUCT DESIGN PROJECTS

Colgate

Redesigned and upgraded Colgate app's UI/UX for better functionality and user experience. [\[Colgate link\]](#)

Membrane

An application used for studying which allows users to create digital index cards for on-the-go, easy access to their study materials in the palm of their hands. [\[Membrane link\]](#)

PEAK SEEK

An application that allows you to connect with an expert in a school subject for users to consult and talk to. [\[PEAK SEEK link\]](#).

EXPERIENCE

Jenny Fashion Studio, Garment District, NY — *Production Manager*

April 2024-Present

- Collaborate with 10+ high-end fashion clients, identifying their unique needs and project specifications to deliver tailored solutions and guarantee client satisfaction for each project.
- Managed the production schedule using Excel and maintained clear communication with the CEO to ensure project deadlines were met.

Dr. Lewis Elson, Great Neck, NY — *Dental Assistant*

February 2023-February 2024

- Sanitized 50+ equipments, cleaned treatment rooms, and restocked supplies after each patient's treatment to maintain cleanliness and prepare for the next patient.
- Meticulous approach to clinical procedures and administrative tasks, ensuring accuracy and thoroughness in all aspects of practice

Korean Air, Jamaica, NY — *Passenger Service Agent*

November 2016- August 2020

- Operated a computerized system to handle ticketing and check-ins.
- Assisted 500+ passengers with reservations, ticketing, and adjustments to itinerary daily.
- Helped translate to **English/Korean** for Custom Boarder agents during the immigration process.

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SKILLS

UX Research: Usability Testing, Card Sorting, Survey Design, Contextual Interviews, Ethnography, Survey Interview Design

UX Design: Persona, Storyboarding, Wireframing, Prototyping, Information Architecture

Research Design: Problem Framing, Decision Tree, Competitive Analysis, A/B Testing, Social Listening

Facilitation: design thinking workshops and focus groups

Office Administration: Data Analysis, Inventory and Database Management

TOOLS

Figma, FigmaJam

Marvel

Google Suite

Survey Monkey

Microsoft Excel

EDUCATIONS

CUNY Queens College, NY
BA in Psychology

Uniersitat Pompe Fabra,
Spain Spring 2016

CareerFoundry, Remote
UX Design Certificate